



KATSINA STATE INTERNAL REVENUE SERVICE.

GRIEVANCE REDRESS MECHANISM

CHARTER OF FEES FOR INTER-STATE TRADE

| S/No | DATE | AGGRIEVED | TYPE OF GRIEVANCE | REDRESS MECHANISM | REMARK |
|-------------|---------------|---------------------------|---|---|---------------|
| 1. | July 26, 2024 | Albabello Trading Company | Overcharged (BKR 217 XA) Toyota Hiace White | Resolve and refunded Immediately, Attention of the vendor was summoned for scrutiny | Resolved 100% |
| 2. | July 26, 2024 | Albabello Trading Company | Overcharged (BKR 218 XA) Toyota Hiace Blue | Refunded Immediately. Attention of the vendor was summoned for scrutiny | Resolved 100% |
| 3. | Nov 11, 2024 | Usman Aliyu | Single Inter-State Sticker forgery | Rectified and genuine reissued Immediately | Resolved 100% |
| 4. | Nov 28, 2024 | Alh. Nalado | Single Inter-State Sticker overcharged | Refunded Immediately | Resolved 100% |
| 5. | | | | | |
| 6. | | | | | |
| 7. | | | | | |