

**KATSINA STATE INTERNAL REVENUE SERVICE**

**ROAD TAXES DEPARTMENT**

**SERVICE LEVEL AGREEMENT**

S/No	SERVICE	TIMEFRAME
1	Serving new registration application form	Instant
2	verification of vehicle particulars by police	1 hour at most
3	Making payment through the Service dedicated Bank account	Instant
4	V.I.O inspection and certification of road worthiness	1 hour at most
5	Processing and allocation of Plate Number	8 working hours

